


## Creating a new mail account in SolidCP

 Mail Account Properties

E-mail Address:  @

Password:

Confirm password:


Mailbox Size Limit, MB: **102400**

Account enabled:  Check to Enable Account

First Name:

Last Name:

Creates it successfully

 Mail Accounts

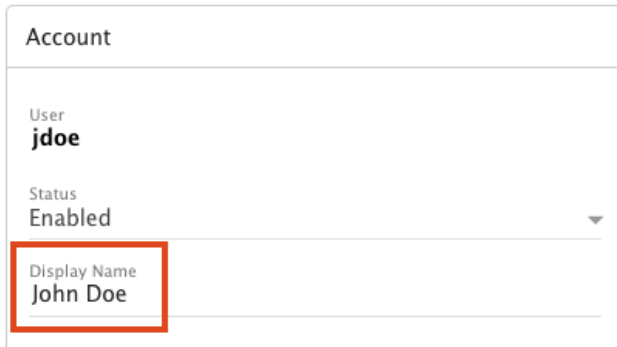
NAME

[jdoe@sm100.com](#)

Does not correctly create the Name at Admin (logged in) > Domain > Accounts tab > Name

Users	
2	
<input type="button" value="New"/>	<input type="button" value="Delete"/> <input type="button" value="⋮"/>
<input type="checkbox"/> Account	Name
<input type="checkbox"/> jdoe	<input type="text" value="jdoe@sm100.com"/>

Clicking into user account shows correct Display Name



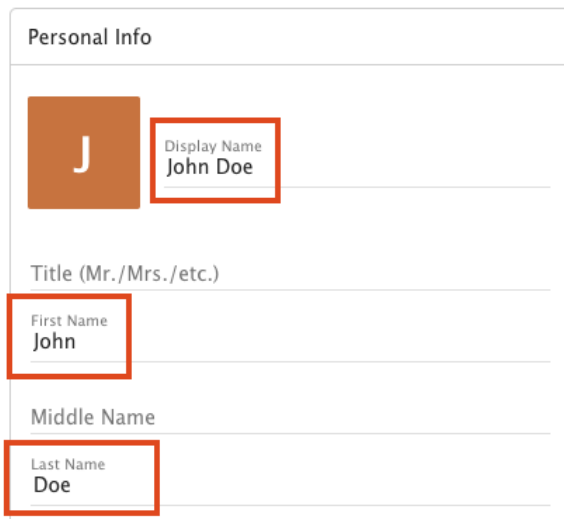
Account

User  
**jdoe**


Status  
Enabled

Display Name  
**John Doe**

User (logged in) > Settings > Profile shows correct Display Name and First and Last Name



Personal Info

 Display Name  
**John Doe**

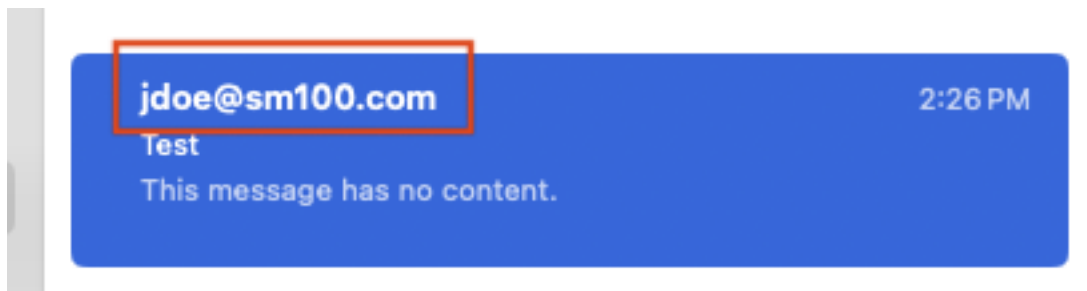
Title (Mr./Mrs./etc.)

First Name  
**John**

Middle Name

Last Name  
**Doe**

Sending an outbound message shows a “from” email address and not First and Last name



Going back into SolidCP > Mail account > simply clicking Save again corrects it.

Mail Account Properties

E-mail Address: jdoe@sm100.com

Password:

Confirm password:

Mailbox Size Limit, MB: 102400

Account enabled:  Check to Enable Account

First Name:

Last Name:

Autoreponder

Enable Autoreponder:  Yes

Subject:

Message:

Mail Forwarding

Enable Forwarding:  Yes

Forward Mail to Address:

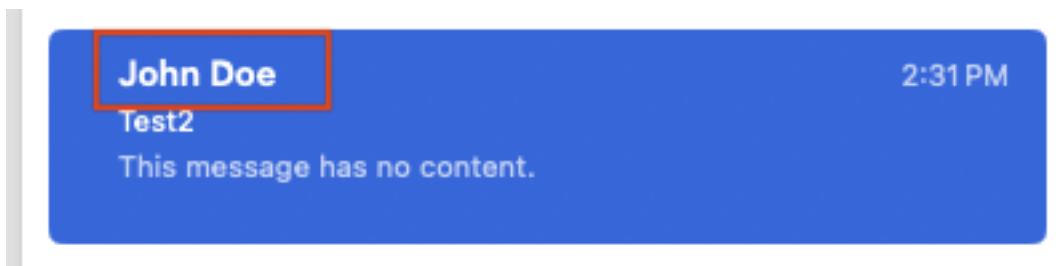
Delete Message on Forward

It is fixed on Smartermail > Admin (logged in) > Domain > Accounts tab > Name

Users  
2

<input type="checkbox"/>	Account	Name	Type
<input type="checkbox"/>	jdoe	John Doe	User

Sending an outbound message correctly shows First and Last name



However, there is ANOTHER BUG. If you click Save a second time in SolidCP above, it creates a blank signature in Smartermail

